PACHC

Advocate • Collaborate • Educate • Innovate

2025–2026
ANNUAL REPORT

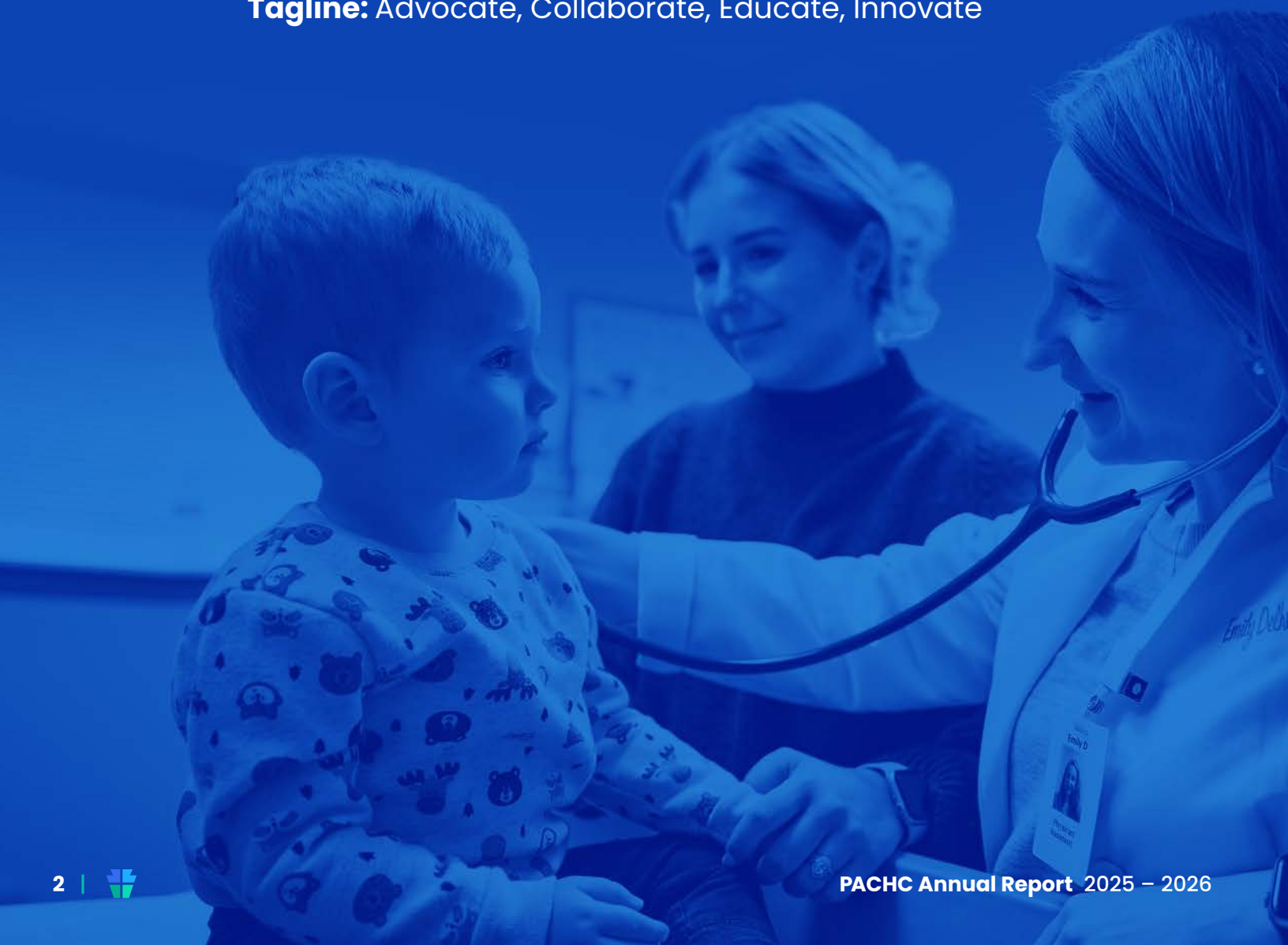
ADVOCATE
COLLABORATE
EDUCATE
INNOVATE

MISSION & VISION

PACHC will advocate, collaborate and educate to support an innovative network that delivers exceptional health care to all.

Be the leading statewide voice and trusted partner for innovation, excellence, and transformative community health care - shaping a future where proactive, preventive, and comprehensive services are accessible and responsive to the evolving needs of our communities.

Tagline: Advocate, Collaborate, Educate, Innovate



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Funding for this project is provided, in part, by Health Resources and Services Administration. Learn more at HRSA.gov.

REFLECTIONS & OUTLOOK

A NOTE FROM OUR CEO

As I find myself looking back to share the importance of this last year, I believe it has been one of the most transformative and innovative years for PACHC. We are creating the ecosystem for our health centers success through our family of companies and economies of scale by bringing together our PCA, the Pennsylvania Health Center Technology Alliance, LLC and the Pennsylvania Community Care Collaborative, LLC.

Our health center movement faced a number of headwinds this past year. Continued challenges to the 340B drug pricing program remain one of the most direct financial threats facing our health centers. PACHC continued to track developments closely and kept members informed as the landscape shifted.

Impending Medicaid work requirements represent a significant looming change for the patients our health centers serve. PACHC is monitoring implementation timelines, representing health centers on HR 1 committees and work groups, and preparing guidance to help members understand what these requirements will mean operationally and for patient coverage.

PACHC advocated for a dedicated line item for community health centers in this year's state budget. Despite our best efforts, we did not secure it. We are already assessing what a different approach looks like heading into the next budget cycle, and we will keep our membership closely involved as that strategy takes shape.

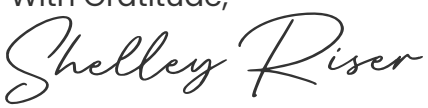
PACHC launched a new Learning Management System this year, giving member health centers a centralized platform for staff training and technical assistance, built to scale training capacity without adding burden to individual health centers' limited staff time.

PACHC also expanded its partnership network this year, deepening our capacity to support members on multiple fronts: a new partnership with Penn Foster to support frontline staff training; co-sponsored events with NACHC; and new research collaborations with Penn State's Clinical & Translational Science Institute (CTSI) and the Pennsylvania Alliance for Research Excellence (PARE). These research partnerships are in their early stages, and we look forward to sharing more about the work they enable as it develops.

We are not going to pretend these times are not challenging. What we are going to do is emphasize that PACHC and our subsidiaries are responding to face challenges head-on. Through innovation, expanded advocacy efforts, education, building infrastructure in technology, establishing a clinically integrated network that over 50% of our health centers have chosen to participate in, driving innovations in workforce recruitment and retention, partnering with organizations for research, training and technical assistance, this is all designed to make our health centers more resilient against exactly these kinds of pressures going forward.

Looking ahead, I am asking every member, every sponsor, every ally of the health center movement to stay engaged, stay vocal and stay at the table. We are stronger together and the communities we serve are counting on us.

With Gratitude,



Shelley Riser

We are creating the ecosystem for our health centers' success through our family of companies and economies of scale.

2025-2026

BOARD OF DIRECTORS

Manal El Harrak
Chief Executive Officer
Sadler Health Center
BOARD CHAIR

Veronica Gonzalez
Chief Executive Officer
Valley Health Partners
Communicaty Health Center
VICE CHAIR

James Nobles
Chief Executive Officer
Laurel Health Center
TREASURER

Veronica Hill-Milbourne
President & Chief Executive Officer
Glendale Area Medical Association
SECRETARY

Richard Rinehart
Chief Executive Officer
Cornerstone Care, Inc.
PAST CHAIR

George Garrow, MD
Chief Executive Officer
Primary Health Network
Member-at-Large

Linda Thomas-Hemak, MD
President & Chief Executive Officer
The Wright Centers for
Community Health
Member-at-Large

Susan Harris-McGovern
Chief Executive Officer
ChesPenn Health Services
Member-at-Large

Barry Niccolai
Chief Executive Officer
Centerville Clinics
Member-at-Large

Craig Ulmer
Chief Executive Officer
Community Health Net
Member-at-Large

Kristie Lenze
Chief Executive Officer
Keystone Rural Health Consortia, Inc.
Member-at-Large

Jennifer Englerth
Chief Executive Officer
Family First Health
Member-at-Large

Ronan Gannon
Chief Executive Officer
LCH Health and Community Services
Member-at-Large

Max Houseknecht
Chief Executive Officer
River Valley Health
Member-at-Large

Teres DeLaPlaine
Chief Executive Officer
Hamilton Health Center, Inc.
Member-at-Large

SERVING PA SINCE 1981

ABOUT PACHC

The Pennsylvania Association of Community Health Centers (PACHC) supports a comprehensive network of Community Health Centers (CHCs), including Federally Qualified Health Centers (FQHCs), FQHC Look-Alikes, Rural Health Clinics, and other organizations with similar missions. Together, these organizations deliver vital healthcare services to more than one million patients each year while operating more than 450 locations in both rural and urban communities throughout Pennsylvania. PACHC's membership base is extensive, comprised of 40 FQHCs, 11 FQHC Look-Alikes, and 2 Rural Health Clinics. Member organizations are situated in 57 counties across the state, ensuring broad access to primary and preventive healthcare for many different populations.

PACHC

1M+
Patients Served Annually

57
Counties Served

450+
Health Centers in PA

1 IN 12
Pennsylvanians are Patients

PACHC STAFF

Shelley Riser, President and Chief Executive Officer
Andrea Flowers, Chief Operating Officer
Eric Kiehl, Director of Policy and Partnership
Katie Noss, Director of Clinical Operations
Amy Williams, Behavioral Health Program Specialist
Chelsea Johns, Public Health Program Specialist
Caitlin Wilkinson, Director of Workforce Innovation
Dorian Benjamin, Talent Acquisition Specialist (PA Primary Care Career Center)
Emma Stellfox, Recruitment Coordinator
Tia Whitaker, Director of Outreach and Enrollment
Amanda Tekely, Marketing and Events Manager
Nicole Peterson, Marketing and Events Coordinator
Mary Koontz, Office Administrator
Carmen Anderson, Project Coordinator
Samantha Ohliger, Executive Project Coordinator
Latha Thomas, Director of IS Vendor and Program Management (PAHCTA)

Two new positions were added within the last year to support health center needs as well as the continued growth of PACHC. These positions include the Marketing and Events Coordinator and Recruitment Coordinator.

PA FQHC STATS

- **1 in 12 Pennsylvanians** are health center patients
- Community Health Centers have more than **450 sites in 57 rural and urban counties** throughout Pennsylvania
- **88% of patients** at health centers are struggling financially
- Serving over 1 million patients in **4.1 million annual visits**

CHC PATIENTS

15,572 Veterans	**23,312** Agricultural Workers	**171,173** Uninsured
31,734 Homeless	**163,700** Older Adults 65+	**307,538** Children Age < 18

CHC PATIENT MEDICAL CONDITIONS

203,271 Hypertension Patients	**103,189** Diabetes Patients	**61,952** Asthma Patients

FINANCIAL REPORT

The Health Resources and Services Administration Primary Care Association (PCA) grant remains the largest single source of revenue for the Pennsylvania Association of Community Health Centers (PACHC). While grant funding continues to provide important support for the organization's work, PACHC's evolving funding mix reflects slightly reduced reliance on grant revenue.

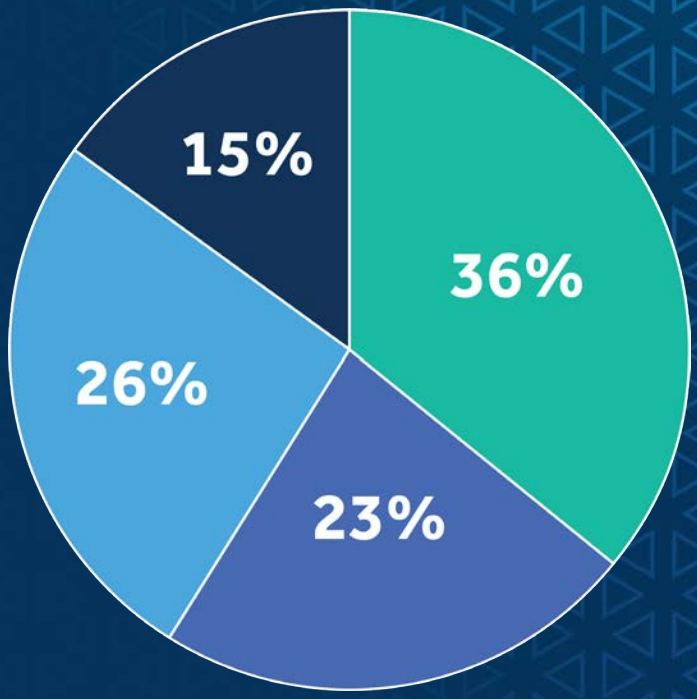
Business activities represent a growing share of PACHC's overall funding. This growth was driven primarily by increases in advisory services and program revenue, demonstrating continued progress toward diversifying revenue and strengthening the organization's long-term financial sustainability.

Membership dues, which include organizational members, corporate members, and PACHC partners, represent the smallest portion of total revenue. Although this segment contributes less to the overall funding mix, it remains an important source of support and reflects the continued engagement of the PACHC community.

FINANCIAL BREAKDOWN

% by Category

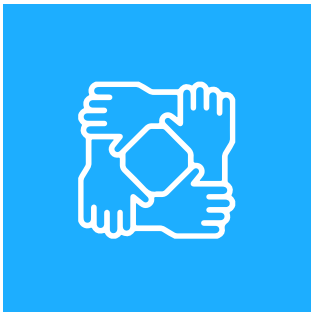
- PCA GRANT
- OTHER GRANTS & PUBLIC FUNDING
- DUES
- BUSINESS



STRATEGIC PLAN/GOALS

ADVOCATE

PACHC is committed to exploring and developing strategic relationships that enhance the impact and value of community health centers within the broader health care landscape. Maintaining an engaged and active membership base remains a central focus to ensure ongoing support and representation.



COLLABORATE

PACHC is transforming its business model through a comprehensive assessment of financial opportunities, the implementation of shared service models, updates to PACHC branding, and the securing of appropriate resources to strengthen organizational operations.

EDUCATE

PACHC aims to advance innovation in training and technical assistance. This includes evolving the annual conference, enhancing educational delivery methods, conducting needs assessments, and focusing on workforce development and recruitment strategies.

INNOVATE

PACHC will identify, explore, and invest in technology platforms that support the organization's ongoing transformation and future readiness.

ADVOCATE

As the Primary Care Association for Pennsylvania FQHCs, PACHC has proactively educated, informed, and assisted its members amid ongoing federal and state policy changes. PACHC has also advocated on behalf of health centers with state and federal agencies, members of the Pennsylvania congressional delegation, the Pennsylvania General Assembly, and other key influencers. Key areas of focus included:

- Advocacy & Policy Influence
- Legislative & Regulatory Wins
- Engagement & Visibility
- Communications & Public Awareness

340B REBATE MODEL

PACHC and other stakeholders submitted extensive comments on the initial proposed rule, which was rescinded in February 2026. Unfortunately, the rebate model was reintroduced by HRSA and is scheduled to begin on January 1, 2027.

RURAL HEALTH TRANSOFRMATION PROGRAM AND WORKFORCE REQUIREMENTS

Primary health care provisions in H.R. 1 include Medicaid work requirements, scheduled for implementation by January 1, 2027, and Rural Health Transformation Program funding to help states transform rural health programs over the next five years. PACHC is working with the Pennsylvania Department of Human Services (DHS) on both initiatives to ensure that community health centers are included. PACHC secured representation on the H.R. 1 Workgroup and the Rural Health Transformation Program (RHTP) Advisory Council and continues to work closely with DHS as the department finalizes implementation plans for the work requirements and advances RHTP.

CMS ADMINISTRATOR DR. OZ VISITS FQHCS

PACHC worked with FQHCs to coordinate visits by CMS Administrator Dr. Oz to The Wright Center and STAR Community Health. The visits provided an opportunity to highlight the critical role of FQHCs in delivering high-quality, accessible health care across the nation.

WAYNE MEMORIAL COMMUNITY HEALTH CENTER CEO TESTIFIES AT RURAL LEGISLATIVE BRIEFING

Terri Lacey, CEO of Wayne Memorial Community Health Center, testified before the Senate and House Health Committees at the annual Rural Pennsylvania Legislative Briefing. The briefing, themed "From Deserts to Access: Ensuring Health Care in Rural Pennsylvania," focused on challenges and opportunities in rural health care. Lacey's testimony addressed "Healthy Moms, Healthy Babies: Eliminating Maternity Care Deserts in Rural Pennsylvania."

ADVOCATE

PACHC FEDERAL ADVOCACY

PACHC coordinated more than 70 members' participation in the NACHC Policy & Issues Forum in February 2026 and the NACHC Fly-In in January 2026. During both events, PACHC members traveled to Washington, D.C., to meet with members of the Pennsylvania delegation and discuss health center funding, 340B, telehealth, and workforce funding. On February 4, President Trump signed bipartisan legislation extending CHC funding through December 31, 2026, providing $4.6 billion to support continued access to affordable, comprehensive, and effective care. A portion of the increased funding was used by HRSA to provide New Access Point (NAP) funding for FQHCs, including five FQHCs in Pennsylvania.

PACHC STATE ADVOCACY

In April, PACHC led advocacy efforts with 100 health center leaders from across the commonwealth, who met with legislators and staff to discuss high-priority issues for FQHCs. Advocates urged legislators to support a $5 million line item to help offset the cost of serving uninsured and underinsured patients, fully fund the Pennsylvania Primary Care Loan Repayment Program to address provider shortages, and enact legislation to protect 340B savings from pharmacy benefit managers (PBMs) and other entities that divert savings from health centers. Although funding was not included in the final state budget, more than 430 advocates sent over 1,300 emails requesting financial support for FQHCs. Other significant wins for FQHCs included:

- Governor Shapiro issued a proclamation honoring Community Health Center Week
- State income tax was removed from the Pennsylvania Primary Care Loan Repayment Program
- Senator Brooks released a co-sponsor memo for PACHC's 340B legislation
- DHS released a Medical Assistance Bulletin allowing FQHCs to bill for community health worker services

SOCIAL MEDIA

Over the past year, PACHC leveraged social media to share impactful stories, celebrate achievements, and strengthen connections with audiences across Pennsylvania and beyond. Through Facebook, LinkedIn, and Instagram, PACHC expanded its digital reach and increased engagement with health centers, partners, policymakers, and community stakeholders.

Through strategic storytelling, timely communications, and meaningful audience engagement, PACHC continues to increase public awareness of community health centers while expanding its digital presence and influence throughout Pennsylvania and beyond.

Highlights by Platform

LINKEDIN
209,205 impressions during the year
3,755 total followers
1,159 new followers

FACEBOOK
199,207 views during the year
20% increase in engagement

INSTAGRAM
12,950 views in the last 90 days

This strong digital performance reflects PACHC's ongoing commitment to elevating the voices of community health centers, advancing advocacy priorities, and fostering connections with stakeholders across the healthcare landscape.

COLLABORATE

Collaboration is central to PACHC's work, uniting health centers, partners, and sponsors in support of stronger community health across Pennsylvania. Our collaboration efforts create meaningful opportunities for connection and impact. Together, they ensure our health centers are equipped with the people, knowledge, and resources needed to deliver high-quality care. This year's key areas of focus include:

- Workforce Recruitment
- Shared Learning Groups
- Strategic Sponsorships
- Title V initiatives

WORKFORCE

The Pennsylvania Primary Care Career Center achieved 11 successful placements during the reporting period, including three dentists, three family physicians, three nurse practitioners, one physician assistant, and one administrative assistant. This diverse mix of placements reflects the Career Center's ongoing commitment to strengthening the healthcare workforce by connecting health centers with highly qualified professionals across multiple disciplines.

The Pennsylvania Academy of Family Physicians generously awarded a grant to PACHC to support the Pennsylvania Primary Care Career Center in their efforts to recruit family physicians to Community Health Centers. During this one-year grant period, the Career Center increased exposure to health center family physician openings using specialty-specific job boards, as well as adding the DocCafé job board to its recruitment toolkit in early 2026. This strategic investment yielded immediate results, contributing to the placement of an experienced physician within just three months of implementation and demonstrating the value of expanding targeted recruitment resources.

SHARED LEARNING GROUPS

PACHC is committed to supporting the operational and strategic needs of Pennsylvania's community health centers. PACHC facilitates a variety of specialized groups that regularly bring together professionals from community health centers. These groups are designed to foster collaboration, facilitate information sharing, and develop practical solutions to common challenges. Each group is tailored to specific roles within community health centers, ensuring that participants benefit from targeted discussions and resources relevant to their responsibilities.

The groups include Behavioral Health, Billing Leader, Clinical Quality, Chief Medical Officers (CMO)/Medical Directors, Operations/Compliance, Communications, Credentialing, Dental Directors, Emergency Preparedness, Human Resources & Recruitment/Workforce, Information Technology, and Outreach and Enrollment Assisters.

SPONSORSHIPS

PACHC is grateful for the continued support of dedicated sponsors, whose contributions help sustain PACHC's mission and enhance the impact of the annual conference. PACHC's sponsorship program includes three tiers, Gold, Silver, and Bronze, each representing a vital level of partnership. At the Gold level, PACHC is supported by AmeriHealth Caritas, Exact Sciences, Donate Life/CORE, NextGen Healthcare, Highmark Wholecare, and PA Health and Wellness, all of whom maintain active sponsorships. Silver Sponsors include Forvis Mazars and United Healthcare Community Plan. PACHC's Bronze Sponsors include Genetech, Quest Diagnostics and UPMC Health Plan, who each continue to support PACHC's work through active engagement with the association.

REGIONAL REPRESENTATIVE PROGRAM

Now in its second year, PACHC's Regional Representative Program continues to strengthen relationships with health centers across the Commonwealth. By serving as dedicated points of contact, regional representatives provide personalized support, enhance communication, and connect members with valuable resources. In 2026, the program further expanded its impact through site visits, milestone celebrations, and ongoing engagement. During National Health Center Week, the PACHC team completed 20 visits with 17 health center organizations, reinforcing PACHC's commitment to being a trusted and responsive partner.

TITLE V

PACHC has maintained a collaborative partnership with the Pennsylvania Department of Health, Bureau of Family Health, to support programs serving Children and Youth with Special Health Care Needs (CYSHCN) within community health centers. Through the current Title V Maternal and Child Services Block Grant program, PACHC is working with 10 health centers on projects designed to improve access to quality health care and address the unique needs of CYSHCN and their families, particularly those with low incomes and/or limited access to care.

The participating health centers are implementing a variety of programs tailored to the needs of their communities. These projects focus on areas such as developmental, behavioral, and physical health; preventive and childcare services; care coordination; early identification and intervention; and access to specialized and rehabilitative services. Each health center has developed goals specific to its program and population, with an emphasis on improving outcomes, addressing gaps in care, and creating sustainable approaches that can continue to support CYSHCN beyond the grant period.

COLLABORATE

EDUCATE

PACHC's education initiatives deliver measurable impact by advancing workforce recruitment, leadership capacity, and operational excellence across Pennsylvania's community health centers. Through career fairs, specialized trainings, research collaborations, and statewide conferences, thousands of participants gained access to targeted resources and professional development opportunities. These efforts directly support health centers in strengthening clinical quality, expanding services, and sustaining long-term success.

LEARNING MANAGEMENT SYSTEM LAUNCH

In January 2026, PACHC launched its new Learning Management System (LMS), creating a centralized, member-only platform for training, technical assistance, and on-demand educational resources. Designed with ease of access in mind, the LMS includes single sign-on functionality, allowing members to seamlessly access learning opportunities through their existing PACHC member credentials. The platform strengthens PACHC's ability to deliver timely, relevant education to health centers across Pennsylvania by housing recorded webinars, toolkits, training materials, and other resources in one convenient location, and now hosts over 30 trainings for members. The LMS launch represents an important step in expanding access to member education, supporting workforce development, and ensuring health centers can engage with PACHC learning opportunities when and where they need them.

RECRUITMENT EVENTS

The Pennsylvania Primary Care Career Center at PACHC expanded its outreach efforts by exhibiting at 12 career fairs and presenting to 11 training programs, including an internal medicine primary care track residency, family medicine residency programs, nursing schools, dental schools, and dental hygiene programs. These engagements increased awareness of career opportunities in Pennsylvania's community health centers and strengthened connections with emerging healthcare professionals.

In addition, the Career Center organized five recruitment events, including two family medicine resident networking events in partnership with the Pennsylvania Academy of Family Physicians and three regional recruitment events held in Philadelphia, Pittsburgh, and Hershey. Collectively, these events generated more than 200 new candidate leads, further strengthening the pipeline of qualified healthcare professionals available to serve communities across the Commonwealth.

PENNSYLVANIA ALLIANCE FOR RESEARCH EXCELLENCE

PACHC became a funded partner of Penn State CTSI to advance the Pennsylvania Alliance for Research Excellence (PARE), strengthening community health center participation in meaningful, practice-based research. Through this partnership, PACHC will support health centers with dedicated research coordination, connections to funding and research opportunities, and efforts to reduce participation barriers. A statewide research readiness assessment was also completed to help identify health center needs and guide future research capacity-building efforts across Pennsylvania.

PENN FOSTER TRAINING PARTNERSHIP

PACHC entered a new partnership with Penn Foster to expand workforce development opportunities for community health centers through a cost-effective group purchasing model. This collaboration enables health centers to upskill existing staff and strengthen their workforce by providing access to high-quality training programs at significantly reduced rates. Throughout the year, health center employees can enroll in career-focused programs, including Medical Assisting, Dental Assisting, Medical Coding, and Pharmacy Technician training, helping organizations build internal talent pipelines and meet evolving workforce needs while enhancing access to care for the patients and communities they serve.

DENTAL WORK GROUP WEBINAR SERIES

Between September and November 2025, PACHC partnered with D&D Consulting to deliver a dental learning series for the Dental Work Group. Sessions focused on medical-dental integration, teledentistry, and the role of Public Health Dental Hygiene Practitioners (PHDHPs) in health centers. To support ongoing implementation, D&D Consulting developed accompanying toolkits for each topic, now available through the PACHC Learning Management System, providing members with practical resources to advance oral health services and interdisciplinary care.

BEHAVIORAL HEALTH

PACHC continued to advance behavioral health integration through targeted education and training opportunities. Over the past year, PACHC delivered webinar series on compassion fatigue, workforce well-being, and evidence-based psychiatric medication management in primary care settings. Additional training focused on opioid use disorder treatment, including screening, diagnosis, medication-assisted treatment, and patient engagement. Monthly Behavioral Health Work Group calls further supported peer learning, resource sharing, and discussion of emerging trends and best practices in behavioral health and substance use disorder care.

EDUCATE

EVENTS

PACHC facilitated a robust calendar of educational and strategic events designed to support Pennsylvania's health centers in advancing quality care, operational excellence, and leadership development.

COMPLIANCE, QUALITY, AND CREDENTIALING TRAINING SERIES

In response to growing maternal care deserts across Pennsylvania, PACHC hosted a Maternal Health Summit in March 2026, bringing together 73 participants to explore strategies for improving access to integrated maternal health services. Educational sessions covered Pennsylvania's maternal health priorities, maternal substance use disorder, prenatal and postpartum care, oral health, and the role of community health workers. To extend learning beyond the event, PACHC developed a five-part maternal health webinar series, now available through the PACHC Learning Management System.

MATERNAL HEALTH SUMMIT

In response to growing maternal care deserts across Pennsylvania, PACHC hosted a Maternal Health Summit in March 2026, bringing together 73 participants to explore strategies for improving access to integrated maternal health services. Educational sessions covered Pennsylvania's maternal health priorities, maternal substance use disorder, prenatal and postpartum care, oral health, and the role of community health workers. To extend learning beyond the event, PACHC developed a five-part maternal health webinar series, now available through the PACHC Learning Management System.

C-SUITE AND POLICY FORUM

On April 28-30, 2026, the C-Suite and Policy Forum brought together 74 attendees from 32 health centers. The event featured state and federal policy updates, advocacy briefings, legislative visits, and sessions on emerging regulatory and accessibility issues. The C-Suite program focused on executive leadership development through expert presentations, peer collaboration, and Leadership Institute capstone presentations.

BILLING MANGER TRAINING

Held June 9-11, 2026, Billing Manager Training was presented by Forvis Mazars and focused on revenue cycle management, insurance contract considerations, and compliance. The event welcomed 51 attendees from 31 health centers.

LEADERSHIP INSTITUTE

For the third consecutive year, PACHC's Leadership Institute prepared emerging health center leaders through a seven-month professional development program. The 2025-2026 cohort included 11 participants from seven health centers who engaged in training focused on emotional intelligence, conflict management, communication, and advocacy. The program concluded with legislative visits and capstone presentations at the C-Suite and Policy Forum, with the next cohort launching at the 2026 PACHC Annual Conference & Clinical Summit.

CLINICAL LEADERSHIP DEVELOPMENT FOR NEW CLINICAL LEADERS

Presented in partnership with NACHC, this two-day training equipped 46 emerging clinical leaders with practical skills in leadership, quality improvement, care delivery, financial management, and risk management while offering continuing education credits.

OUTREACH AND ENROLLMENT

During the 2025-2026 enrollment periods, more than 150 Certified Enrollment Assisters and Community Health Workers provided over 85,000 outreach, enrollment, and insurance navigation interactions. PACHC supported these efforts through statewide training and ongoing enrollment assistance initiatives.

ENROLLMENT ASSISTER TRAINING

For the fifth consecutive year, PACHC partnered with the Pennsylvania Department of Aging to train community health center staff on the Medicare Low Income Subsidy and Medicare Savings Programs. During this period, 44 staff from 20 health centers completed the training, helping expand access to critical Medicare benefits for eligible older adults.

ENROLLMENT ASSISTER TRAINING

For the past four years, PACHC has received funding to help community health centers train Medical Assistants (MAs) and Community Health Workers (CHWs) to promote vaccinations and address vaccine hesitancy. Through this initiative, 369 staff members were trained, including 297 MAs and 72 CHWs. At the conclusion of the program, more than 90% of survey respondents reported that the training was successful and helped their health center establish a sustainable workforce development model capable of meeting both current and future community needs.

VIRTUAL TRAININGS

Throughout the reporting period, PACHC hosted 21 virtual training sessions covering a wide range of topics including clinical care, outreach and enrollment, marketing and communications, compliance, and operations.

2025 ANNUAL CONFERENCE & CLINICAL SUMMIT

PACHC hosted the 2025 Annual Conference & Clinical Summit from October 7-9 at the Lancaster Marriott. This in-person event delivered three days of education, collaboration, and networking opportunities for health center staff, primary care professionals, partners, stakeholders, and exhibitors from across the Commonwealth.

A total of 715 participants attended the conference, including 431 conference attendees, 219 exhibitor and sponsor representatives, 65 speakers and community health center panelists, and 16 PACHC staff members. Additionally, 47 of PACHC's 53 organizational members (FQHCs, FQHC-LAs, and RHCs) were represented at the event.

- 38 educational sessions
- 10 pre-conference intensives
- 1 keynote presentation
- 12 networking roundtables
- 13 Professional Development Credits

PACHC partnered with Moses/Weitzman Health System and the Weitzman Institute to offer continuing education credits for a wide range of healthcare professionals, including a new opportunity for attendees to earn SHRM professional development credits. The conference app continued to enhance the attendee experience with access to session materials, exhibitor information, networking tools, evaluations, and streamlined electronic check-in. New attendee and event websites further expanded access to conference information and event promotion.

The conference welcomed 86 exhibitors and 15 sponsors, generating record sponsorship and exhibitor revenue. Expanded networking opportunities and Expo Hall Main Stage presentations connected attendees with industry leaders, innovative solutions, and valuable resources.

"Spending time with the PACHC team and colleagues from across the state is always a wonderful experience. Without this conference, that connection would not be possible."

NATE BOATENG
Valley Health Partners

715

Total Participants

76

Educational Opportunities

10.5

Continuing Medical Education Credits

219

Exhibitors / Sponsors

431

Health Center Attendees

65

Speakers / Panelists

INNOVATE

PACHC continues to embrace innovation as a driving force for advancing health care across Pennsylvania. PACHC is preparing for the future and these efforts ensure that we remain competitive, connected, and committed to delivering high-quality, patient-centered care in an ever-changing health care landscape. Key areas of focus include:

- PACHC Branding Refresh
- Pennsylvania Health Cetner Technology Alliance
- Aledade and Clinically Integrated Network

PACHC BRANDING REFRESH

Building on its 2025 brand refresh, PACHC continued to strengthen its visual identity across organizational communications and member-facing materials. Brand updates also extended to affiliated initiatives, including refreshed or newly developed logos for the Pennsylvania Primary Care Career Center, Pennsylvania Health Center Technology Alliance, and Pennsylvania Community Care Collaborative, creating a unified family of brands while preserving each program's unique focus.

PENNSYLVANIA HEALTH CENTER TEHCNOLOGY ALLIANCE, LLC

#DoTheImpossible became reality in 2026 as the Alliance finalized its Epic agreement and prepared the first three health centers, Union Community Care, Delaware Valley Community Health (DVCH), and Community Health and Dental Care (CHDC), to go live on Epic Orchard in November 2026. PACHC is the only Primary Care Association in the nation with a wholly owned subsidiary directly contracting with Epic.

Built by health centers for health centers, the Alliance Epic Orchard instance is being designed and supported by Epic-certified analysts from DVCH, CHDC, and Union Community Care, ensuring workflows reflect the unique needs of community health centers.
The Alliance leverages shared technology, data, and expertise to strengthen clinical operations, support value-based care, improve patient outcomes, and enhance workforce recruitment and retention. Guiding Principles established by participating health centers provide a foundation for success and future growth, reinforcing a shared commitment to patients, operational excellence, collaboration, and continuous learning.

VALUE-BASED PAYMENT INITIATIVES

Since partnering with Aledade in 2023, 30 Pennsylvania community health centers have participated in a Medicare Shared Savings Program, gaining valuable experience in value-based care while collectively earning more than $7.2 million in shared savings in 2024.

To further support value-based care success, PACHC launched the Pennsylvania Community Care Collaborative (PC3), a clinically integrated network uniting 28 health centers to advance quality improvement, population health, payer engagement, and value-based contracting through a shared infrastructure and governance model.

PACHC also established a Value-Based Payment Focus Group to provide all member health centers with opportunities to learn, collaborate, and explore practical approaches to value-based care, regardless of participation in PC3 or the Aledade ACO.

PACHC

Advocate • Collaborate • Educate • Innovate

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