



2024–2025 ANNUAL REPORT

ADVOCATE
COLLABORATE
EDUCATE
INNOVATE



MISSION & VISION

PACHC will advocate, collaborate and educate to support an innovative network that delivers exceptional health care to all.

Be the leading statewide voice and trusted partner for innovation, excellence, and transformative community health care – shaping a future where proactive, preventive, and comprehensive services are accessible and responsive to the evolving needs of our communities.

Tagline: Advocate, Collaborate, Educate, Innovate





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REFLECTIONS & OUTLOOK

A NOTE FROM OUR CEO

As we reflect on another year in the journey of PACHC, I am both honored and humbled to present these remarks, celebrating the resilience, innovation, and shared purpose that have defined our collective success. This annual report is much more than a compilation of numbers and milestones—it is a testament to the passion and commitment of every individual who contributes to our mission and the mission of community health centers.

The past year has been a period of profound transformation, not only for our association but for the broader ecosystem in which we operate. We have witnessed shifts in market dynamics, regulatory frameworks, and societal priorities. Yet, amid these changes, PACHC has stood firm in its dedication to excellence, adapting our strategies and practices to meet emerging needs and challenges.

Our ability to anticipate and respond to change has been rooted in our unwavering commitment to our values. We have fostered a culture that encourages innovation, collaboration, and continuous

improvement. By listening to our members, engaging with stakeholders, and remaining agile, we have seized new opportunities and navigated challenges with confidence.

Our association's events—whether virtual, hybrid, or in-person—provided invaluable opportunities for networking, learning, and collaboration. From our annual conference to regional workshops, these gatherings enabled us to share knowledge, celebrate achievements, and foster meaningful connections.

Prudent financial management has remained a cornerstone of our strategy. Despite economic uncertainties in the wider environment, our association maintained a solid financial position, ensuring the sustainability of our operations and the ability to invest in future growth. Through careful budgeting, transparent reporting, and working to diversify revenue streams, we continue to build a foundation that allows us to pursue our mission and support of community health centers with confidence.

Member engagement is the lifeblood of our association. Over the past year, we have worked diligently to enhance member value, providing access to cutting-edge information, professional development opportunities, and a supportive network. We have expanded our communications channels, ensuring timely updates and open dialogue.

As we turn our gaze to the future, I am filled with optimism, resolve and perseverance. The challenges we face are real, but so too are the opportunities before us. Our strategic plan lays out a bold vision for growth, innovation, and impact. We will continue to invest in transforming PACHC's business model, advocacy, education and technical assistance, technology and data infrastructure, ensuring that our association becomes and remains one of the strongest Primary Care Associations in the nation.

Collaboration will remain at the heart of our approach. By working together—to foster strong partnerships with policymakers, state agencies, aligned organizations and payers—we can achieve more than any one of us could alone. I encourage every member to

engage, contribute, and take advantage of the resources and opportunities PACHC provides.

In closing, I invite you to reflect on the amazing achievements of the past year and to join me in embracing the opportunities that lie ahead. PACHC is strong, resilient, and poised for continued success. With your engagement and support, I am confident that we will write the next chapter of our story with courage and creativity.

Thank you for your trust and commitment. It is my privilege to serve as President & CEO, and I look forward to working alongside each of you as we advance our mission and create lasting value and impact for our members, stakeholders, communities we serve and colleagues.

Together, let us move forward — united in purpose, inspired by possibility, and committed to excellence.

With Gratitude,



Shelley Riser

As we turn our gaze to the future, I am filled with optimism, resolve and perseverance. The challenges we face are real, but so too are the opportunities before us.



2024-2025

BOARD OF DIRECTORS

Richard Rinehart

Chief Executive Officer
Cornerstone Care, Inc.

BOARD CHAIR

Alisa Jones

President & Chief Executive Officer
Union Community Care

PAST CHAIR

Manal El Harrak

Chief Executive Officer
Sadler Health Center

VICE CHAIR

Scott Vinglas

Chief Executive Officer
Glendale Area Medical Association

TREASURER

Veronica Hill-Milbourne

President & Chief Executive Officer
Spectrum Health Services, Inc.

SECRETARY

Barry Niccolai

Chief Executive Officer
Centerville Clinics

Member-at-Large

Kristie Lenze

Chief Executive Officer
Keystone Rural Health
Consortia, Inc.

Member-at-Large

James Nobles

Chief Executive Officer
Laurel Health Centers

Member-at-Large

Joseph Hollander

Chief Executive Officer
Scranton Primary Health Care Center, Inc.

Member-at-Large

Dr. Scott McNeal

President & CEO
Delaware Valley Community Health, Inc.

Member-at-Large

Craig Ulmer

Chief Executive Officer
Community Health Net

Member-at-Large

Veronica Gonzalez

Chief Executive Officer
Valley Health Partners Community
Health Center

Member-at-Large

Ronan Gannon

Chief Executive Officer
LCH Health and Community Services

Member-at-Large

Emily Nichols

Executive Director
Family Practice and Counseling Network

Member-at-Large

*Board service ended June 30, 2025

SERVING PA SINCE 1981

ABOUT PACHC

The Pennsylvania Association of Community Health Centers (PACHC) supports a comprehensive network of Community Health Centers (CHCs), including Federally Qualified Health Centers (FQHCs), FQHC Look-Alikes, Rural Health Clinics, and other organizations with similar missions. Together, these organizations deliver vital healthcare services to more than one million patients each year while operating more than 450 locations in both rural and urban communities throughout Pennsylvania. PACHC's membership base is extensive, comprised of 41 FQHCs, 9 FQHC Look-Alikes, and 2 Rural Health Clinics. Member organizations are situated in 56 counties across the state, ensuring broad access to primary and preventive healthcare for many different populations.



PACHC

1M+

**Patients Served
Annually**

56

**Counties
Served**

450+

**Health Centers
in PA**

1 IN 12

**Pennsylvanians
are Patients**



PACHC STAFF

Shelley Riser, President and Chief Executive Officer

Andrea Flowers, Chief Operating Officer

Eric Kiehl, Director of Policy and Partnership

Katie Noss, Director of Clinical Operations

Caitlin Wilkinson, Director of the Pennsylvania Primary Care Career Center

Tia Whitaker, Statewide Director of Outreach and Enrollment

Latha Thomas, Director of IS Vendor and Program Management (PAHCTA)

Amanda Tekely, Events and Communications Manager

Jenn Byers, Controller

Amy Williams, Program Specialist for Behavioral Health and Substance Use Disorders

Kelanie Yordy, Oral Health Program Specialist

Dorian Benjamin, Talent Acquisition Specialist (PA Primary Care Career Center)

Samantha Ohliger, Executive Project Coordinator

Mary Koontz, Office Administrator

Carmen Anderson, Insurance Enrollment and Administrative Support Associate

Four new positions were added within the last year to support health center needs as well as the continued growth of PACHC. These positions include a Talent Acquisition Specialist, Executive Projects Coordinator, Oral Health Specialist and a Director of IS Vendor and Program Management, PA Health Center Technology Alliance, LLC.

PA FQHC STATS

- **1 in 12 Pennsylvanians** are health center patients
- Community Health Centers have more than **450 sites in 56 rural and urban counties** throughout Pennsylvania
- **88% of patients** at health centers are struggling financially
- Serving over 1 million patients in **3.9 million annual visits**

CHC PATIENTS

16,381

Veterans

22,306

Agricultural Workers

174,313

Uninsured

31,597

Homeless

152,842

Older Adults 65+

314,550

Children Age < 18

CHC PATIENT MEDICAL CONDITIONS

178,018

Hypertension Patients

89,726

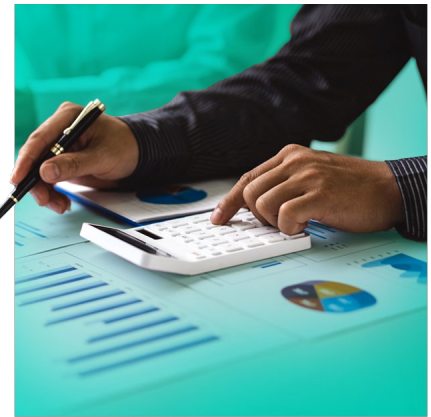
Diabetes Patients

57,678

Asthma Patients

FINANCIAL REPORT

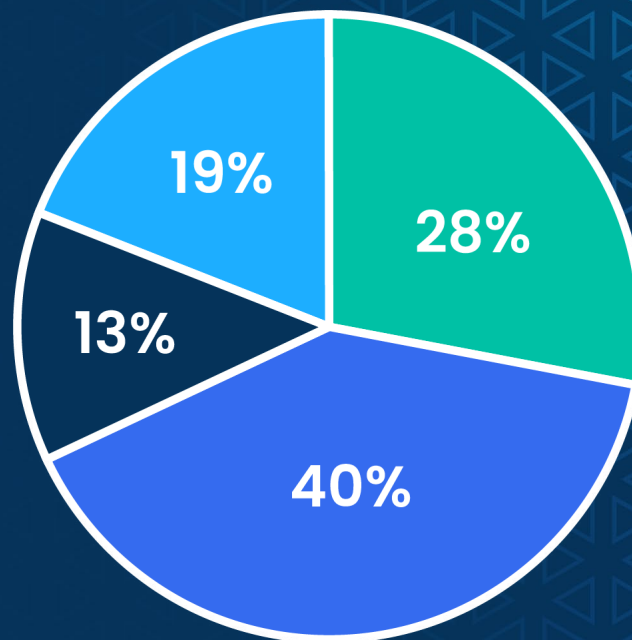
The largest single source of revenue for the Pennsylvania Association of Community Health Centers (PACHC) is the Health Resources and Services Administration Primary Care Association (PCA) grant. In addition to this significant federal funding, state grants collectively account for the largest proportion of the organization's overall funding, reflecting strong support at the state level.



Additional revenue streams for PACHC include program revenue, advisory services, and group purchasing revenue, which are categorized under Business activities. These sources together comprise nearly one quarter of PACHC's total revenue, demonstrating the importance of diversified business operations to the organization's financial health. Membership dues, which encompass organizational members, corporate members, and PACHC partners, represent the smallest portion of total revenue. While this segment contributes less to the overall funding, it remains a vital part of sustaining engagement and support within the PACHC community.

FINANCIAL BREAKDOWN

% by Category



STRATEGIC PLAN/GOALS



ADVOCATE

PACHC is committed to exploring and developing strategic relationships that enhance the impact and value of community health centers within the broader health care landscape. Maintaining an engaged and active membership base remains a central focus to ensure ongoing support and representation.



COLLABORATE

PACHC is transforming its business model through a comprehensive assessment of financial opportunities, the implementation of shared service models, updates to PACHC branding, and the securing of appropriate resources to strengthen organizational operations.



EDUCATE

PACHC aims to advance innovation in training and technical assistance. This includes evolving the annual conference, enhancing educational delivery methods, conducting needs assessments, and focusing on workforce development and recruitment strategies.



INNOVATE

PACHC will identify, explore, and invest in technology platforms that support the organization's ongoing transformation and future readiness.



ADVOCATE

As the country welcomed a new Federal administration, PACHC has been proactive in educating, informing, and assisting its membership on how to operationalize these changes and advocating on their behalf with the Department of Health and Human Services (HHS), the Health Resources and Services Administration (HRSA), and the Bureau of Primary Health Care (BPHC). Key areas of focus for PACHC:



Advocacy &
Policy Influence



Legislative &
Regulatory Wins



Engagement
& Visibility



Communications
& Public Awareness

340B REBATE MODEL

PACHC and other stakeholders submitted extensive comments to the proposed rule and are advocating with the PA delegation to pressure HHS to not implement this onerous program.

ONE BIG BEAUTIFUL BILL ACT

The primary health care provisions in the law includes work requirements for Medicaid recipients to be implemented by December 31, 2026, and the Rural Transformation Program funds, which provide states with funding to transform their rural health programs over the course of the next five years. PACHC is working with the Pennsylvania Department of Human Services (DHS) on both initiatives to ensure that CHCs are included.

DHS RELEASES ALTERNATIVE PAYMENT MODEL

PACHC advocated with DHS to create an alternate payment methodology (APM) for Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs) that agree to accept it to make a supplemental payment at the medical assistance (MA) Program Fee Schedule rate for either a Long-Acting Reversible Contraceptives (LARC) device and its insertion, or the removal of a LARC device, in addition to payment for an encounter.



SENATOR DAVE MCCORMICK VISITS DVCH

PACHC coordinated a visit by Sen. Dave McCormick (R-PA) to Delaware Valley Community Health at its Maria De Los Santos location in Philadelphia. This was Senator McCormick's first visit to a CHC. timely updates and open dialogue.

GOVERNOR SIGNS IMPORTANT LEGISLATION BENEFITING CHCS

PACHC has worked with the legislature and the Governor's office to pass legislation that benefits CHCs, including:

- PBM Legislation, Includes Language to Stop Pickpocketing
- Pennsylvania Limits Noncompete for Certain Health Care Workers
- Pennsylvania Telemedicine Law
- Multistate Licensure Compacts

ADVOCATE



DR. GARROW TESTIFIES AT RURAL HEALTH HEARING

George Garrow, MD, CEO, Primary Health Network, at PACHC behest testified at a joint hearing of the Senate Health Committee and the House Health Committee titled “From Access to Agency: Reimagining Rural Health Through Community-Based Innovation.” Dr. Garrow testified on Rural Community-Wide Models that Work.

POLICY & ISSUES FORUM

PACHC coordinated more than 50 members attending the NACHC Policy & Issues Forum. PACHC members descended upon Washington, D.C. on Feb. 6 for the most important gathering of health center leaders and advocates. PACHC and health center leaders met with all the members of the PA delegation to discuss health center funding, 340B, telehealth, and workforce funding. On March 15, Congress passed a six month “Continuing Resolution” (CR). The CR provides both mandatory and discretionary funding at the FY24 levels for Section 330, the National Health Service Corps, and Teaching Health Centers, through Sept. 30, 2025.

PACHC POLICY FORUM

In May, PACHC led the charge with 100 health center leaders from across the commonwealth as they met with legislators and their staff to discuss high priority issues for FQHCs. Health center advocates urged legislators to support a \$50 million line item to offset some of the costs of serving the under- and uninsured like most other states do; fully restore PA Primary Care Loan Repayment funding to help health centers address provider shortages; and enact legislation that would protect 340B savings from pharmacy benefit managers (PBMs) and other savings “pick-pocketers.”

SOCIAL MEDIA

This past year, PACHC has used social media to share stories, celebrate people, and stay connected with our community. PACHC reached over 3.9 million people through posts, photos, and videos. The PACHC Facebook page now has 1,835 followers, and the LinkedIn page has grown to 2,681 followers. Increased engagement means more people are seeing the great work happening in health centers and learning about the collective impact in Pennsylvania.

Snapshot of PACHC Social Media:



362,000+ clicks:

people wanting to learn more, sign up, or get involved



88,000+ reactions:

lots of likes, hearts, and support



8,400+ comments:

sharing thoughts and conversation



1,200+ reposts

helped spread the word by sharing our posts

Some posts had very high engagement, especially during big events like the Annual Conference and National Health Center Week.





COLLABORATE

Collaboration is central to PACHC's work, uniting health centers, partners, and sponsors in support of stronger community health across Pennsylvania. Our collaboration efforts create meaningful opportunities for connection and impact. Together, they ensure our health centers are equipped with the people, knowledge, and resources needed to deliver high-quality care. This year's key areas of focus include:



Workforce
Recruitment



Shared Learning
Groups



Strategic
Sponsorships



Title V initiatives

WORKFORCE

The Pennsylvania Primary Care Career Center achieved a total of 17 successful placements, representing an impressive 83% increase compared to the previous year. The placements included six Nurse Practitioners, four Dentists, two Pediatricians, two Physician Assistants, two Family Physicians, and one Licensed Professional Counselor (LPC). These placements highlight the Career Center's dedication to addressing workforce needs in Pennsylvania's community health centers. This composition of placements underscores the Career Center's commitment to supporting health centers with qualified professionals across a range of disciplines.

SHARED LEARNING GROUPS

PACHC is committed to supporting the operational and strategic needs of Pennsylvania's community health centers. PACHC facilitates a variety of specialized groups that regularly bring together professionals from community health centers. These groups are designed to foster collaboration, facilitate information sharing, and develop practical solutions to common challenges. Each group is tailored to specific roles within community health centers, ensuring that participants benefit from targeted discussions and resources relevant to their responsibilities. The groups include Behavioral Health, Billing, Chief Financial Officers (CFO), Clinical/Quality, Chief Medical Officers (CMO), Compliance, Chief Operating Officers (COO), Communications,



Credentialing, Dental, Emergency Preparedness, Human Resources and Recruitment, Information Technology, and Outreach and Enrollment.

SPONSORSHIP

PACHC is grateful for the continued support of dedicated sponsors, whose contributions help sustain PACHC's mission and enhance the impact of the annual conference. PACHC's sponsorship program includes three tiers, Gold, Silver, and Bronze, each representing a vital level of partnership. At the Gold level, PACHC is supported by AmeriHealth Caritas, Exact Sciences, Geisinger Health Plan, Genentech, Highmark Wholecare, NextGen, PA Health and Wellness, Pfizer, and RiteChoice, all of whom maintain active sponsorships. Silver Sponsors include Forvis Mazars, Luro Health, Mutual of America, and United Healthcare Community Plan. PACHC's Bronze Sponsors include CORE, Gift of Life, Hartman Executive Advisors, Health Management Associates, Highmark, Organon, Practice Management, and UPMC Health Plan, who each continue to support PACHC's work through active engagement with the association.



REGIONAL REPRESENTATIVE PROGRAM

With great excitement, PACHC launched a new regional representative program initiative. Staff members were assigned to groups of health centers based on geographic regions to focus on cultivating a closer relationship with members and ensuring that the health centers receive exceptional customer service and support. The regional representatives serve as a main point of contact and support the health centers during operational site visits and milestone celebrations. Since the launch of the program, PACHC staff have had approximately 55 community health center visits at approximately 20 community health centers across the state.

TITLE V

PACHC has maintained a collaborative partnership with the Pennsylvania Department of Health, Bureau of Family Health for the past five years, aiming to enhance programs for Children and Youth with Special Health Care Needs (CYSHCN) within community health centers. In the fifth year of this ongoing initiative, PACHC worked closely with six health centers on Title V projects designed to address the unique requirements of CYSHCN. The Title V projects prioritized the implementation of innovative approaches to meet developmental, behavioral, and physical health needs. Each participating health center developed targeted programs, including school-based health initiatives, reading and literacy promotion, language therapy sessions, behavioral health screenings, with an emphasis on identifying anxiety and depression, distribution of asthma kits to support respiratory health, and efforts to identify and address care gaps for CYSHCN.

COLLABORATE



EDUCATE

PACHC's education initiatives deliver measurable impact by advancing workforce recruitment, leadership capacity, and operational excellence across Pennsylvania's community health centers. Through career fairs, specialized trainings, research collaborations, and statewide conferences, thousands of participants gained access to targeted resources and professional development opportunities. These efforts directly support health centers in strengthening clinical quality, expanding services, and sustaining long-term success.



RECRUITMENT EVENTS

The Pennsylvania Primary Care Career Center at PACHC exhibited at 12 career fairs and presented to 13 training programs, including an internal medicine primary care track residency, family medicine residencies, nursing schools, dental schools, dental hygiene programs, counseling programs, and physician assistant programs. The Career Center also organized five recruitment events, including two regional career pop-up events in Philadelphia and Pittsburgh that led to three placements. These recruitment events generated a combined total of 320 candidate leads. The Career Center also hosted the first ever PACHC-exclusive virtual career fair in partnership with PracticeMatch. Twelve health centers exhibited in addition to the Career Center, and over 100 provider candidates joined the virtual fair to talk to health centers about career opportunities.



CLINICAL LEADERSHIP TRAINING

Presented in partnership between PACHC and the National Association of Community Health Centers (NACHC), the Clinical Leadership Symposium for New Clinical Leaders spanned two days and delivered a comprehensive curriculum for new clinical leaders. Sessions addressed the history and value of health centers, clinical leadership roles, quality management, performance evaluation, delivery models, funding, financial management, networking, case studies, malpractice, and risk management. Participants earned continuing medical and dental education



PENN STATE PARTNERSHIP

The Pennsylvania Alliance for Research Excellence (PARE) is a partnership between PACHC and Penn State Clinical & Translational Science Institute (CTSI) designed to advance research excellence by actively involving community health centers (CHCs) in research. PARE streamlines administrative processes, connects CHCs to funding, and leverages Penn State's research expertise, enabling CHCs to overcome barriers like workforce constraints and limited resources. Through this collaboration, PARE ensures research initiatives are relevant and impactful for the populations CHCs serve, while allowing CHCs to continue delivering high-quality care to all across Pennsylvania.

BEHAVIORAL HEALTH

PACHC continues to advance behavioral health integration in health centers across the state. PACHC hosted two PHQ-9 training sessions focused on screening and treatment strategies for individuals experiencing co-occurring depression and

substance use disorders. In addition, PACHC partnered with Train for Change to deliver a two-day virtual training on the American Society of Addiction Medicine (ASAM) criteria. Offered exclusively to health centers designated as Centers of Excellence for Opioid Use Disorder (OUD) Services, the training equipped 30 participants with ASAM certification—an essential credential for maintaining their designation. These initiatives reflect PACHC's ongoing commitment to strengthening behavioral health capacity and improving care for individuals affected by substance use and mental health challenges.

DENTAL

In collaboration with D&D Dental Consulting, NNOHA, and funded through the Title V Grant from PA DOH, PACHC hosted four one-day dental training sessions across Pennsylvania in June 2025. These sessions emphasized enhancing overall dental operations and included sustainability models to support future growth, dental billing, and medical-dental integration. Additionally, PACHC had the opportunity to encourage integrating the needs of children and youth with special health care needs into the dental care landscape through Title V projects. A total of 103 attendees from 31 health centers participated and 6 CDE credits were available. Upcoming education will focus on medical and dental integration, the use of tele-dentistry, and the scope of practice for public health dental hygiene practitioners.

EDUCATE

EVENTS

PACHC facilitated a robust calendar of educational and strategic events designed to support Pennsylvania's health centers in advancing quality care, operational excellence, and leadership development.

COMPLIANCE, QUALITY, AND CREDENTIALING TRAINING SERIES

PACHC partnered with RegLantern to deliver a six-session virtual series focused on compliance, credentialing, and quality improvement. Topics included clinical outcomes, HRSA program requirements, peer review, and the Health Center Excellence Action Model. The series was attended by 70 participants representing 29 health centers.

BILLING MANAGER TRAINING

Held June 24–25, this training was presented by Forvis Mazars and focused on revenue cycle management, insurance contract considerations, and compliance. The event welcomed 35 attendees from 15 health centers.

CFO TRAINING

Presented by FORVIS, this training was held April 7–8 at the Best Western Central Hotel in Harrisburg. It focused on financial leadership and best practices, drawing 23 attendees from 14 health centers.



C-SUITE AND POLICY FORUM

Held May 6–8, this forum brought together 78 attendees from 30 health centers. The policy portion featured presentations from state departments, NACHC, and PACHC/Bravo Group. Legislative visits at the State Capitol were followed by sessions led by NACHC, Colleen Meiman, Coleman Associates, Isaiah Nathaniel, and CapitalLink. Roundtable discussions concluded the event.

VIRTUAL TRAININGS

This year, PACHC hosted 20 virtual training sessions covering a wide range of topics including clinical care, outreach and enrollment, marketing and communications, compliance, and operations.



LEADERSHIP INSTITUTE

For a second year, PACHC continued a comprehensive Leadership Institute designed to cultivate the next generation of health center leaders. During the 2024-25 cohort, there were 24 participants from 15 health centers. This program included both in-person and virtual sessions and a collaborative capstone project, ensuring hands-on leadership experience. Over the seven-month period, the Institute's curriculum covered core topics such as policy and advocacy, emotional intelligence, conflict navigation, advanced critical thinking, and key communication strategies.

OUTREACH AND ENROLLMENT

PACHC led a coalition of Community Health Centers and community organizations to provide in-reach, outreach and enrollment assistance for the 2025 Health Insurance Enrollment Period. 153 Certified Enrollment Assistants completed more than 12,000 applications for consumers needing coverage through Medicaid, CHIP and Pennsylvania's Health Insurance Marketplace, Pennie. PACHC has been the sole entity continuously funded through Federal Cooperative Agreements and State-Based Enrollment Assister Services funding to provide enrollment assistance since the start of ACA marketplaces in 2013.

CHW/MA TRAINING

Over the past 4 years, PACHC received funding to assist community health centers to train Medical Assistants (MAs) and Community Health Workers (CHWs) to promote vaccinations and reduce hesitancy. At the conclusion of the funding opportunity, a total of 369 staff were trained, this included 297 MAs and 72 CHWs. Survey results indicate more than 9 in 10 respondents say the training program was a success and believe their health center created a sustainable training program that serves both the immediate and future needs of their community.

2024 ANNUAL CONFERENCE & CLINICAL SUMMIT

PACHC hosted the 2024 Annual Conference & Clinical Summit, *Writing the Script for Community Health Success*, from October 8–10 at the Lancaster Marriott in Lancaster, PA. This in-person event provided high-impact education and networking opportunities for health center staff, stakeholders, and partners across Pennsylvania.

A total of 806 participants attended the conference, including 533 health center attendees, 185 exhibitor and sponsor representatives, 88 speakers and panelists, and 15 PACHC staff. 44 out of PACHC’s 54 organizational members were represented at the event.

The conference featured 77 educational opportunities, including:

- 54 educational sessions
- 5 pre-conference intensives
- 1 keynote presentation
- 12 networking roundtables
- 5 EHR roundtables

PACHC partnered with Moses/Weitzman Health System and the Weitzman Institute to offer 12.75 continuing education credits through joint accreditation by ACCME, ACPE, and ANCC. Additional CE credits were available for dental professionals, physician assistants/associates, psychologists, registered dietitians, and social workers.

To enhance the attendee experience, PACHC introduced a conference app that provided access to presentations, speaker bios, interactive maps, evaluations, and digital check-in.

Sponsorships reached a record high with 16 sponsoring companies. Notably, AmeriHealth Caritas and Highmark Wholecare served as dual conference partners. The 2024 trade show featured 87 exhibitors, an increase from the previous year.

“Embracing innovation strategies to drive improved staff and patient experiences. I can’t wait to take what I learned back to my home health center!”

RAY RUFFALO
Cornerstone Care Community Health Centers



806

Total Participants



77

Educational
Opportunities



12.75

Continuing Medical
Education Credits



185

Exhibitors / Sponsors



533

Health Center
Attendees



88

Speakers / Panelists



INNOVATE

PACHC continues to embrace innovation as a driving force for advancing health care across Pennsylvania. PACHC is preparing for the future and these efforts ensure that we remain competitive, connected, and committed to delivering high-quality, patient-centered care in an ever-changing health care landscape. Key areas of focus include:



PACHC Branding
Refresh



Pennsylvania Health Center
Technology Alliance



Aledade and Clinically
Integrated Network



PACHC BRANDING REFRESH

In 2025, PACHC updated its brand to represent its mission as Pennsylvania's primary care association. The refresh aimed to unify communications, modernize visuals, and strengthen engagement with health centers and stakeholders. The organization introduced new mission and vision statements focused on advocacy, collaboration, and education for innovative health care, and launched a new tagline reflecting these priorities. PACHC debuted a keystone-inspired logo symbolizing strength and unity, along with a new color palette chosen for professionalism and approachability. The updated branding was launched at the 2025 Annual Conference & Clinical Summit, supported by presentations, social media campaigns, and new videography and photography.

PENNSYLVANIA HEALTH CENTER TECHNOLOGY ALLIANCE, LLC

In October 2024 the PACHC BOD voted to form a wholly owned subsidiary, the Pennsylvania Health Center Technology Alliance, LLC (the Alliance), to ensure that Pennsylvania community health centers can competitively compete in ever-evolving demands for integrated and comprehensive care.

This represents a bold step forward. The Alliance supports direct contracting with Epic. The innovation leveraging a scalable and high-performance EHR infrastructure, best in class approach establishing a centralized statewide technology hub and coordinated statewide efforts for access to integrated, care for underserved populations allows community health centers of all sizes to gain access to this technology and IT/IS shared services. The business intelligence and reporting to support value-based care approaches to reimbursement, efficiencies in patient outcomes and clinician satisfaction further positions Pennsylvania community health centers to be the employers of choice and support community growth and economic development.

ALEDADE AND CLINICALLY INTEGRATED NETWORK

In June of 2023 PACHC entered into a Collaboration Agreement with Aledade, Inc to support Pennsylvania community health centers desiring to work together in a Medicare shared savings program. 28 health centers participated in this model that is demonstrating improvements in quality of care and outcomes. This initiative allows Pennsylvania community health centers the opportunity to participate in value-based care as we continue to look to the future with other models and the consideration of PACHC forming a clinically integrated network for our health centers to participate in.

