

**Introductory Training in NACHC's Clinical Leadership Symposium Series**

***(Formerly Training for New Clinical Directors)***

**Friday, April 4 & Saturday, April 5, 2025**

**Agenda**

***Day 1 – Friday, April 4***

7:30 – 8:10 AM	Breakfast, Check-in, and Networking
8:10 – 9:10 AM	Welcome, Introductions & Overview of Schedule
9:10 – 9:40 AM	Community Health Center Milestones & History of the National Health Service Corps (NHSC) <b>Learning Objectives:</b> <ul style="list-style-type: none"><li>• Describe the general history of the health center movement.</li><li>• Describe the value of the National Health Service Corps (NHSC)</li></ul>
9:40 – 10:30 AM	Role of the Clinical Leader <b>Learning Objectives:</b> <ul style="list-style-type: none"><li>• Work as a team with the CEO.</li><li>• Create a positive clinical environment in which innovation is valued and rewarded.</li><li>• Describe three qualities a Clinical Leader needs to complement the leadership team and three challenges that require the Clinical Leader's leadership.</li></ul>
<b>10:30-10:45 AM</b>	<b>Break</b>
10:45 – 11:35 AM	Role of the Clinical Leader (Continued) <b>Learning Objectives:</b> <ul style="list-style-type: none"><li>• Work as a team with the CEO.</li><li>• Create a positive clinical environment in which innovation is valued and rewarded.</li><li>• Describe three qualities a Clinical Leader needs to complement the leadership team and three challenges that require the Clinical Leader's leadership.</li></ul>

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11:35-11:45 AM	Introduction to Case Study Discussions
11:45 – 12:15 PM	Case Study Team Discussion
<b>12:15 to 1:00 PM</b>	<b>Networking Lunch</b>
1:00 to 1:45 PM	Quality Management & Practice Transformation <b>Learning Objectives:</b> <ul style="list-style-type: none"> <li>• <b>Differentiate between Quality Management metrics associated with both outcome and process measurements.</b></li> <li>• <b>Recall quality management transformation practices.</b></li> </ul>
1:45 to 2:45 PM	Case Studies 1 and 2 - Presentation and Discussion
<b>2:45 – 3:00 PM</b>	<b>Break</b>
3:00 to 4:00 PM	Performance Evaluation: Review and Accreditation <b>Learning Objectives:</b> <ul style="list-style-type: none"> <li>• <b>Translate the performance evaluation, review, and accreditation process into daily work recall.</b></li> <li>• <b>Recognize the common areas for all surveys / review and offer oversight for each.</b></li> </ul>
4:00 to 4:45 PM	Additional Delivery Models and Supporting Organizations <b>Learning Objectives:</b> <ul style="list-style-type: none"> <li>• <b>Describe and enumerate the Additional Delivery Models and Supporting Organizations for health centers.</b></li> <li>• <b>Provide input from the frontlines.</b></li> </ul>
4:45 to 5:00 PM	Day 1 Wrap-up & Resources: NACHC Value Transformation Framework (VTF) & Elevate 2023 Videos, Q&A

**Day 2 – Saturday, April 5**

7:30 to 8:15 AM	Breakfast, Welcome Back: Recap Day 1 & Overview of Day 2
8:15 to 9:15 AM	Case Studies 3 and 4 - Presentation and Discussion

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9:15-10:00 AM	Funding Sources, Accountable Care Associations (ACOs), and Regulatory Expectations <b>Learning Objective:</b> <ul style="list-style-type: none"><li>• <b>Describe, define, and recall the common Funding Sources, Accountable Care Organizations (ACOs) and the associated Regulatory Expectations.</b></li></ul>
10:00-10:20 AM	Finance 101 <b>Learning Objectives:</b> <ul style="list-style-type: none"><li>• <b>Describe the revenue cycle using the common financial terms.</b></li><li>• <b>Discuss key financial performance indicators.</b></li><li>• <b>Apply program enhancements or additions with an increased understanding of financial implications and/or outcomes.</b></li></ul>
<b>10:20 to 10:35 AM</b>	<b>Break</b>
10:35 to 11:05 AM	Case Study 5 – Presentation and Discussion
11:05 to 12:30 PM	Malpractice & Risk Management <b>Learning Objectives:</b> <ul style="list-style-type: none"><li>• <b>Describe the importance of malpractice coverage and articulate why scope must be addressed in the Operational Site Visit (OSV) and in Form 5C.</b></li><li>• <b>Understand the importance of credentialing and privileging to manage overall risk.</b></li></ul>
<b>12:30 to 12:40 PM</b>	<b>Break</b>
12:40 to 1:45 PM	LUNCH and Wrap-up: Closing Remarks, Evaluations, and AAFP CMEs Certificates of Completion, NNOHA CDE Credits (Provided by NNOHA)

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