

CHC BOOT CAMP: Foundations & Advanced Concepts for Billing & Revenue Cycle Managers

PRESENTER: REBEKAH WALLACE PARDECK, CMPE, CPC®, CPCO™

TRAINING DESCRIPTION

The ability of FQHCs to collect reimbursement for patient-service revenue has been affected by numerous trends and healthcare industry changes. In addition to devoting constant attention to improving revenue cycle efficiencies from patient intake to patient collections, many FQHCs are striving to position themselves for success in an ever-changing environment. This session will help prepare organizations to reach their goals in various areas, including compliance, revenue cycle management, training programs, insurance contract considerations, technology and more.

This session will include time for interaction and networking, so attendees should be prepared to participate.

DATE: Monday June 24 – Tuesday June 25, 2024; 8:30am – 4:30pm ET

LOCATION: Best Western Premier, 800 E Park Dr, Harrisburg, PA 17111

LEARNING OBJECTIVES: Upon completion of this program, participants will be able to:

- Identify benchmarks and key performance indicators.
- Employ management strategies.
- Organize a billing department training program.
- Evaluate insurance contract components.
- Identify current trends in revenue cycle management.
- Discuss artificial intelligence, new technologies, and their impact on the revenue cycle.
- Evaluate customer service in healthcare billing.

SUGGESTED AUDIENCE: CHC CFOs, revenue cycle directors, billing and/or coding professionals and managers, and clinic or office managers

CONTINUING EDUCATION: Up to 15.0 AAPC CEUs and up to 15.0 NASBA CPE credits (pending approval) in the Specialized Knowledge field of study may be awarded upon verification of participant attendance.

ADVANCED PREPARATION: None

DELIVERY METHOD: Group Live

PROGRAM LEVEL: Intermediate

PREREQUISITES: Attendees should have experience or knowledge level comparable to CHC revenue cycle directors, billing and/or coding managers, and clinic or office managers.



ACHIEVE REVENUE
MANAGEMENT

The logo for FORVIS, consisting of the word 'FORVIS' in a bold, red, sans-serif font. A large, light gray diagonal shape is positioned behind the text, extending from the bottom left towards the top right.

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REFUND POLICY: Requests for refunds received before June 14, 2024, will receive a full refund. No refunds will be granted if not requested by June 14, 2024.

REGISTER: Please register at this link: <https://my.pachc.org/Events/Events/Event-Registration/EventID/1240>

If you have questions or concerns regarding CPE credit, contact cpecompliance@forvis.com.

DAY 1 – JUNE 24, 2024	8:30 a.m.–4:30 p.m. ET
Roles & responsibilities of successful billing managers	
Billing department structure & staffing	
Denial monitoring & management	
Insurance contract considerations	
Policy and procedure development	
Billing department training program development	

DAY 2 – JUNE 25, 2024	8:30 a.m.–4:30 p.m. ET
Compliance activities	
Key performance indicators (KPIs)	
Current trends in revenue cycle management	
Navigating billing for value and risk-based arrangements	
Artificial Intelligence, new technologies and the impact on revenue cycle	
Customer service in healthcare billing	

AGENDA:

Times are in Eastern. Agenda is tentative and subject to change



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